

SCHOOL OF ROCK



Water Hygiene



Water Treatment



Air Hygiene



Mechanical & Electrical



Pre-Commissioning
& Commissioning



Training
Services



WHO WE ARE

The best national provider...

Rock Compliance has taken the best regional players and integrated them into one national platform. Together, we embrace the can-do culture of our roots through all that we do.

We focus on three key principles – **minimising risk, delivering compliance** and **making it simple** – to deliver water hygiene, air hygiene, water treatment, flushing and commissioning, and M&E compliance services that we believe are unrivalled in the industry. By offering everything under one roof, we can give a holistic, integrated solution. We have 12 regional offices and over two hundred service engineers. This means that we are there when you need us, where you need us.

With our customers at the heart of our activities, Rock Compliance has taken the market-differentiating approach of supporting our clients to reduce the whole-life cost of compliance. They tell us that this unique approach engenders a spirit of reliability and trust as we share with them knowledge and proposals that are in their best interest.

...and the best place to work

Our people are central to the success of our business. We are united and driven by a belief that we can create innovative solutions to our clients' problems.

To ensure we always give the best service, we only employ the best people. We are extremely proud of our team, and are always looking for ways to engender the sense of unity and working towards a common goal that brings us together to deliver outstanding customer service. Most importantly, we always listen to our staff and value their input.

We celebrate our workforce and the commitment every person brings to the company. One way we do this is by encouraging and supporting charity initiatives suggested by team members. We also offer many ongoing opportunities for staff training and development.

Together, we are Team Rock



WATER HYGIENE

- A full range of Legionella-related services
- Remote temperature monitoring
- Secondary disinfection options
- Legionella risk assessments
- Remedial work to resolve compliance gaps
- Legionella training options



COMMISSIONING & PRE-COMMISSIONING

- Healthcare critical ventilation, validation and verification
- Cleanroom, commissioning, validation and particle counting
- HEPA and ULPA filter DOP integrity testing
- Balancing and testing of closed water and ventilations systems
- HVAC condition surveys and validations
- Seasonal commissioning
- Pre-commission cleaning and dynamic flushing to latest BSRIA guidance
- Closed loop pre-treatment cleaning (CPC)



AIR COMPLIANCE

- Fire damper drop testing
- Ventilation inspection and duct cleaning
- Indoor air quality monitoring
- LEV testing
- Kitchen extract cleaning
- AHU filter changes
- Pressure testing and validation



WATER TREATMENT

- Cooling tower water treatment
- Steam boiler water treatment
- Closed system protection
- Aqua Manager web-based logbook
- Unique chemistry, blended at our manufacturing facility



MECHANICAL & ELECTRICAL

Design, installation & maintenance of:

- Gas and oil fire heating and hot water systems
- All types of HVAC systems
- Gas and oil systems including G20 natural gas and G30 LPG systems to IGEM and gas safe standards
- Air conditioning systems including VRV and VRF systems
- All types of ventilation systems
- All types of electrical systems (including periodic testing)



TRAINING

- Level 2 Award in Legionella Awareness (Cooling Towers & Evaporative Condensers) (RQF)
- Level 2 Award in Legionella Awareness (Hot & Cold Water Systems) (RQF)
- Level 3 Award in Legionella Control for Responsible Persons (RQF)
- Rock Compliance Legionella Principles & Domestic Spas/Hot tubs
- Bespoke Onsite Training



THE SCHOOL OF ROCK

At Rock Compliance, we support you down the road to compliance in your air, water, mechanical and electrical, and pre-commissioning and commissioning requirements.

Your workforce's Water Hygiene training must be kept up to date, and it's your legal responsibility to make sure this happens. To help you, we set up the Rock Compliance training division – the School of Rock.

We understand that different customers operate in different ways, so all School of Rock courses can be delivered in the way that suits you best.



At your site



At an external location



Online via Teams

THE FULL CURRICULUM

In addition to training, we offer the full range of compliance services. So while you might just want training to start with, who knows where your relationship with Rock Compliance will take you!

Our services:



Water Hygiene



Water Treatment



Air Hygiene



Mechanical
& Electrical



Pre-Commissioning
& Commissioning



OUR CORE PROMISE

We are built around working closely with our customers to **deliver compliance, minimise risk, and make it simple.**

By offering a range of compliance courses, we help you to meet your legal requirements. A national service provider with a large portfolio of clients and experience across the sectors, we are ideally placed to deliver expert, up to date, informed compliance training.

From initial enquiry right through to receiving your certificate, you will be dealing with our Training lead, Sally Williams. Sally will get to know you, your company, and your needs, so she can ensure you have the information and support you need at every step of your compliance journey.



Excellent course. The tutor's knowledge is to a very high standard, and the training was easy to follow and interesting.





COURSES

Within the School of Rock, we run a selection of Water Hygiene courses for new learners or more experienced learners who are returning for refresher courses.

Enrolling now for:

- Level 3 Legionella Control for Responsible Persons (RQF)*
- Level 2 Legionella Awareness (Hot and Cold Water Systems) (RQF)*
- Level 2 Legionella Awareness (Cooling Towers and Evaporative Condensers) (RQF)*
- Rock Compliance Legionella Principles and Domestic Spas/Hot Tubs

**We're proud to be an Approved Highfield Centre for the delivery of these courses. Highfield Qualifications is one of the UK's most recognised awarding organisations and a global leader in compliance qualifications.*



WATER HYGIENE COMPLIANCE TRAINING



Course delivery

Half-day and full-day courses



Outstanding course leaders

Industry-renowned tutors



Group sizes to suit

4-15 delegates



Accredited certification

A Highfield-accredited training centre



UK-wide locations

Including London, Exeter, Manchester, Glasgow and Aberdeen



Flexible training

On site, at an external classroom, or online



Industry leading

A national provider of compliancy services



The road to compliance

Meeting your legal responsibilities



WHO'S IN THE STAFFROOM...

We all know that any course is only as good as the person delivering it, and we have some of the best Water Hygiene trainers in the business. Dedicated and experienced professionals with many years of experience behind them, they provide training of the highest standard.

ROSIE EAST



Rosie brings over a decade of specialised expertise in water hygiene and compliance, focusing on Legionella control and risk assessment of water systems. With a strong background in technical support and regulatory compliance, she has effectively managed and implemented safety standards across various industry verticals.

A Member of the Royal Society for Public Health (MRSPH) and an Associate Member of the Water Management Society (AWMSoc), Rosie is committed to advancing best practices in the field and actively engages in professional development to remain at the forefront of industry advancements.

SARAH GOULD

Sarah joined Rock Compliance as a Regional Operations Manager before moving into account management, where she looked after some of our biggest clients in the South East and South Central regions, including councils and hospitals.

Sarah is a qualified Water Risk Assessor, has completed Water Hygiene training, and is an active Member of the Water Management Society. A skilled and confident communicator, she builds excellent relationships with clients and colleagues.



The course was very informative and presented in a very practical and interesting way – thank you.



STUART GRANT



Stuart has a background in environmental science and has worked in the water hygiene industry for over 20 years. He managed all operational delivery within Scotland for an independent water hygiene company and has continued that role throughout the UK as part of Rock Compliance.

Many years of experience with LCA audit preparation and collaboration with the Water Management Society have led to an extensive knowledge of regulatory compliance, allowing tailored guidance and support to clients as well as expert delivery of accredited Legionella

Awareness and Legionella Control training courses. Stuart has also been a Member of the Water Management Society for many years.

SHAUN SINCLAIR

Shaun has had an exciting 30 years' experience in the water industry, starting out in water tank manufacturing and sales in the UK and Middle East. He has also worked in operational management in the Legionella control sector.

Shaun ran his own water and air compliance business for many years. His company then became part of Rock Compliance, where he's now Director of Compliance and Technical Services. He's a Member of the Water Management Society and a widely known name across the sector.



The trainer was extremely knowledgeable and made the course very interesting – I was fully engaged throughout.



Investing in compliance training, delivered by expert tutors like ours, offers many important benefits that will take your business forward:

- Reduces the risk of non-compliance
- Promotes a safe workplace environment
- Defines organisational policies in line with government guidelines
- Boosts the company reputation and bottom line
- Supplies evidence that employees have received training, ready for checks and inspections

Compliance training helps to build, maintain and grow a company that will flourish now and in the future.

Rock Compliance is a progressive company in the compliance market. We have three fundamental values: **minimising risk, delivering compliance** and **making it simple** for our clients. We achieve this by continually reducing actual risk through investigating root cause and taking the necessary action on the back of all non-conformances.

The result?

- An ongoing reduction in the number of non-conformances
- Low risk, compliant systems
- Minimised and predictable spend
- Highly satisfied customers who trust Rock Compliance with all their compliance needs



A really good course with a knowledgeable tutor, which has proved to be invaluable to my role in compliance.



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[rock-compliance-limited](#)



For a full list of accreditations, please visit: www.rockcompliance.co.uk/accreditations

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